Patient Portal Available to Residents of Oakview Medical Care Facility

A patient portal through our electronic medical record system, called Connected Care Center, is available for those with consent to access some documentation from the resident chart. In accordance with the *Cures Act*, viewable content will evolve over time. Some information, labs for example, will not be viewable as it is not processed at Oakview but through an outside source. To use Connect Care Center, you must be invited.

Is there a cost?

No. Connected Care Center is available to families and caregivers at no cost. To learn more about Connected Care Center, visit their website at www.connectedcarecenter.com.

How do I receive an invitation?

An email address AND mobile number (with the ability to receive text messages) are required to complete the registration process. **Please complete *Oakview's Patient Portal Request (OMCF Form 10-41)* and return it to the Admissions Coordinator.**

How do I create my account?

When the portal has been activated, you will receive an email from noreply@connectedcarecenter.com to create the account. Click the button provided in the email and follow the steps to create a password and gain access to your information.

Be sure to have your mobile phone with you during this process because you will be sent a code to enter into your account for verification. Once the account is activated, go to www.connectedcarecenter.com and click the login button.

What if my invitation expires before I create my account?

You will have 15 days after receiving your email invitation to create your account. If you do not create an account within this timeframe and your invitation expires, contact Oakview's Admission Coordinator to resend the invitation.

What if I have questions?

Please direct questions to Oakview's Admissions Coordinator at 231.845.5185 x227.