

Mason County's

**Oakview**  
MEDICAL CARE FACILITY



County-owned and serving the community  
since 1966... "Like Family"



**Family Newsletter August 2020**

**Sutter Living Center**



Greetings Oakview Family Members!

Again, this year you had the opportunity to take part in a satisfaction survey, which was conducted by our partner, My Inner View.

First, we want to thank everyone who took the time to share their thoughts and feelings with us. Out of 122 surveys distributed we had 82 returned, which is a 67% response rate and I am very pleased with that. In order for us to deliver the quality of care and service you expect, it is important we know how you feel. We are committed to meeting the needs of our residents and families. Through this satisfaction survey process, we hear about our strengths and our opportunities for improvement. Your comments and feedback will help us improve the quality of care we deliver.

Thank you for participating. As always, please continue to share your thoughts and feelings at any time.

Jannice Lamm, Oakview Administrator

### **Executive Order Update**

In an effort to continue to protect nursing home residents, the Governor extended restrictions for entry of visitors into nursing homes with Executive Order 2020-156. This EO will remain in effect until August 31, 2020. While this continues to be a very difficult situation, we thank you for your ongoing patience and understanding. We do continue to allow end of life visits and compassionate care visits. The criteria for allowing these visits continues to be specific and we are required to follow the guidelines. Oakview continues to have ongoing "mitigation efforts" to include: testing staff weekly, screening all persons entering the facility to include questions and taking temperatures, staying informed of CDC updates as well as the Michigan Department of Health and Human Services, ongoing partnership with our local Health Department, District 10 Health Department and Region 6 Healthcare Coalition, all staff wearing masks and appropriate PPE when required, no communal dining or large group activities, residents are being monitored for COVID signs and symptoms on every shift, new admissions and re-admissions are being isolated, and we continue to monitor our PPE inventory on a daily basis.

We are continuing to take every measure possible to ensure the safety of our residents and staff.

Please feel free to check our website for updates, postings and past information. <https://oakviewmcf.com/covid-19/>

## Family Car Parade

Oakview will be holding its 2nd Family Car Parade. Please **RSVP** so we are able to make sure your loved one is in attendance. We ask that you remain inside your vehicle at all times and not call loved ones over to your vehicle. We encourage you to decorate the **passenger** side of your vehicle with signs for your loved one. We will be going “live” via Facebook for those who are unable to attend. Please keep in mind that the parade is subject to change with little notice due to weather and Covid-19 procedures.

Vehicles allowed: Golf Carts, Side by Sides, Rangers, Cars, Trucks, Motorcycles, Mopeds. Please, **No** walking or bicycles

**Date:** Wednesday, August 12th

**Time:** Arrive between 3:30pm-3:45pm. Parade will start at approx.4:00pm.

**Place:** Parking will be in the DHHS parking area. Located just west of Oakview. Signs will be posted.

**RSVP:** Please call or e-mail

Mandy:

231-845-5185, ext. 259

[Mohman@oakviewmcf.com](mailto:Mohman@oakviewmcf.com)

Mary Jo:

231-845-5185, ext. 261

[Mclaire@oakviewmcf.com](mailto:Mclaire@oakviewmcf.com)



### Thank You For Your Kindness!

A big **thank you** to all families that have expressed their appreciation and support by dropping off snack and candy to the staff.

### Keep Sending Your Love!

Cards, letters, and magazines delivered by USPS or family, will be delivered to residents on the same day.



### Happy Birthday Wishes

**Shirley Fleming**  
August 26<sup>th</sup>

