

Mason County's

**Oakview**  
MEDICAL CARE FACILITY



County-owned and serving the community  
since 1966... "Like Family"



## Sutter Living Center Family Newsletter June 2020

Dear Oakview Residents and Families:

We have been at this since March... Oakview restricted visitors March 5<sup>th</sup>, the Pandemic was declared on March 11<sup>th</sup> and we have been prohibited visitors since March 12<sup>th</sup>. On one hand it feels like a life time and on the other hand it has been a blur of constant change and worry! I thank you all for your understanding and cooperation with the mandated restrictions. We know this is not easy and hope it will be over soon.

The Executive Order 2020-72 that temporarily restricts visitors into health care facilities will expire on May 31, 2020 but IS EXPECTED to be extended. While statewide it is reported that numbers of positive cases are on the decline, there is a rise in positive cases and deaths among congregate living, which includes Long Term Care. The CDC, the Federal Government and the State are working on plans to re-open nursing homes and we are watching closely to follow all recommendations and requirements.

Q. Can I visit my loves one outside on the patio?

A. At this time, we are required to follow the Executive Order that prohibits visitors. We are constantly watching for updates and have asked for clarification from the state to allow outside visiting with social distancing but to this date we have not received permission, so will continue to prohibit any visitation.

Q. Can residents attend doctor appointments?

A. At this time only urgent and required appointments are allowed and resident will be transported by the Oakview bus with only Oakview staff allowed to go along. We are conferring with our residents physicians to determine which appointments are essential in our efforts to minimize the risk for our residents and staff coming into contact with someone that is ill.

Q. How can I remain informed of all Oakview updates?

A. As a reminder, the Oakview website is a great resource for current information. We have added a COVID-19 tab which addresses the following:

- Daily COVID-19 status updates listing residents & staff exhibiting respiratory symptoms in the last 72 hours, and number of residents & staff tested with a count of positive/negative results. This information is also posted publicly in the facility by the Nurses station.
- Current visitation restrictions.
- Notice of our automated communication system for important notifications.
- How to reach residents by phone or arrange for video chats with your loved one.
- Mitigation efforts the facility has undertaken to prevent or reduce the risk of transmission at Oakview.
- Michigan Long-Term Ombudsman contact information.
- Additionally, we have added two documents shared by the state, to remind residents/families how to file a complaint with LARA as well as contact information for the state's Long-Term Care Ombudsman. And as always, if you have a complaint, please share it with Oakview first by contacting our Grievance Official, who is Oakview Director of Nursing, Linda Sagers.

This is also where we would post information in the event that normal operations in the facility will be altered, such as the need to implement a COVID-19 Isolation Unit within Oakview.

Jannice Lamm, Oakview Administrator

## SLC Window Visits

If you would like to schedule a window visit with your loved one, please call Mary Jo, Mandy, or the SLC nursing station to schedule a time.

We ask that visits be scheduled to avoid more than one visit at a time.

Visits will be held at the SLC visitor door entrance.

Thank you for your continued patience and understanding!



# The Longest Day

On June 20, 2020, the summer solstice, people across the world will participate in an Alzheimer's Association awareness and fundraising activity on The Longest Day.

Together, the strength of our light will outshine the darkness of Alzheimer's.

Everyone is encouraged to take part in this important day and wear the color purple.



# Happy Father's Day!



## SLC Phone Numbers

Main Number: 231-845-5185

Mary Jo: ext. 261

Mandy: ext. 259

Nursing Station: ext. 256 & 257

Resident Cordless Phone:

231-843-7172

Care Packages with Love! 

Families are encouraged to continue dropping off or sending special care packages. Items could include photographs, cards, drawings, prepackaged snacks, books, magazines and puzzles.

